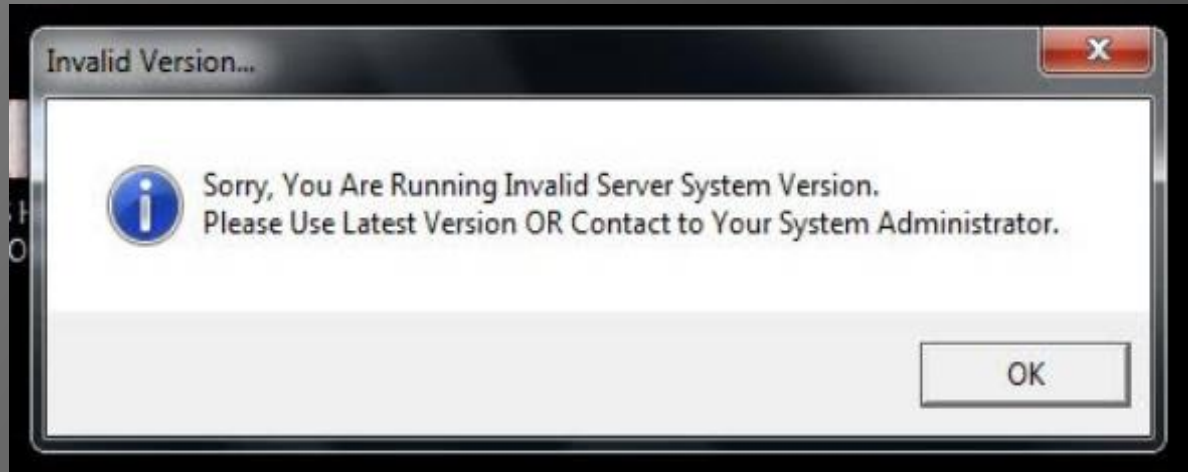


FAQ

MS-CIT Server Related FAQ

System Version Related



System Version Related

Error: As shown in below screen shot.

Solution:

1. Before running MS-CIT server; please check whether latest update for the MS-CIT Online Exam Software is installed or not.
2. MS-CIT Online Exam Software update is made available on MSBTE site under MS-CIT Section before every exam event.

Exam Center Activation


MS-CIT Online Exam :: Server System :: Ver 4.1.0.0

New
MS-CIT
Online Examination

Exam Center : (11210052) SOFT-TOUCH COMPUTERS, RAVAR Server Date / Time : 29-Apr-2017 12:29:30 PM

Exam Center Activation via Internet

Attention...

 This Exam Center is already activated.
Multiple Exam Center activation is denied.
For further assistance please contact your Administrator.

OK


Exam Center Code : 11210052
Exam Center Name : SOFT-TOUCH COMPUTERS
Date of Activation : 29/04/2017

Please Enter Coordinator Password :

Back Next Cancel

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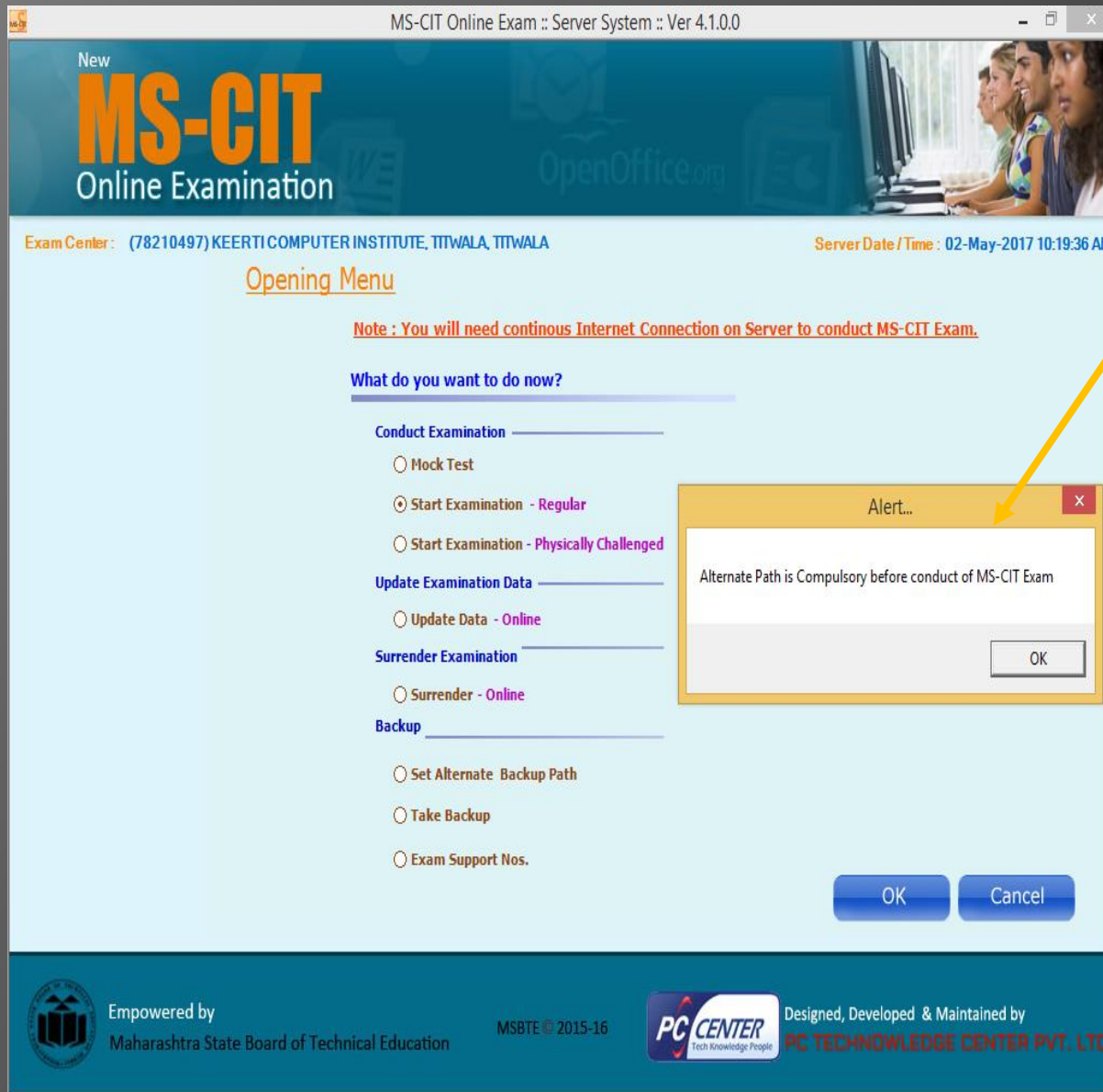
Exam Center Activation

Error: In case the exam center is already activated and exam center tries to activate the exam center again using another machine, system will display the following Error Message.

Solution: Exam Center should continue conducting exam on the same old server and no new server will be allowed.

Note: In case new Exam Server is to be activated, Exam Center must send Undertaking on their letterhead duly signed and stamped by the Center Head/Principal.

Alternate Backup Path



Alternate Backup Path

Error: When Alternate Backup Path is not set and exam center tries to start examination, this message will be displayed.

Solution: Exam Coordinator/Controller must set alternate backup path before continuing the exam.

Alternate path is the mapped physical drive of PC other than the MS-CIT server PC. Ideally this PC must be some MS-CIT Client PC which is supposed to be up and running when exam is going on.



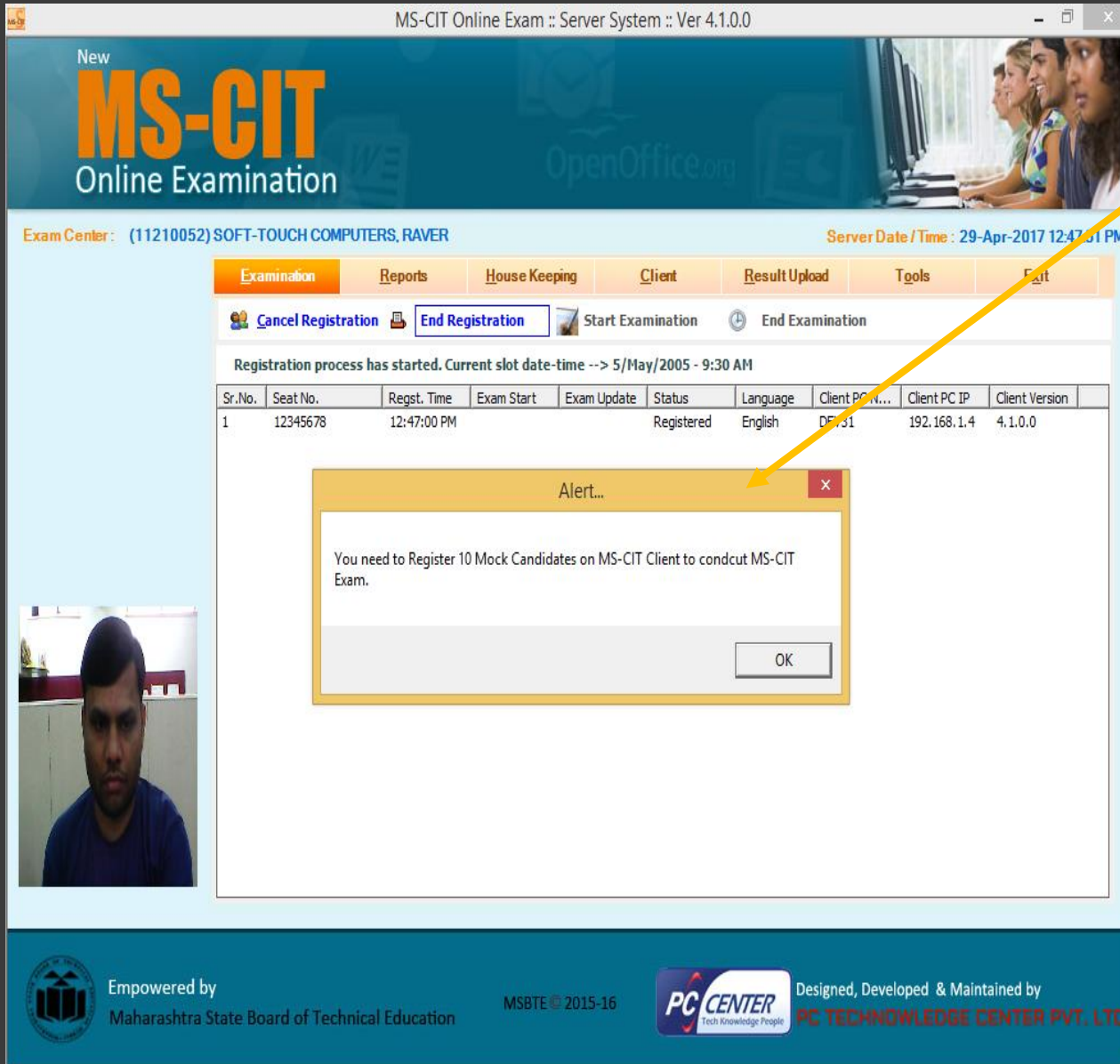
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Conduct Mock Test



The screenshot displays the MS-CIT Online Examination software interface. At the top, the title bar reads "MS-CIT Online Exam :: Server System :: Ver 4.1.0.0". The main header features the "New MS-CIT Online Examination" logo. Below this, the "Exam Center" is listed as "(11210052) SOFT-TOUCH COMPUTERS, RAVAR" and the "Server Date / Time" is "29-Apr-2017 12:47:31 PM". The interface includes a navigation bar with tabs: Examination, Reports, House Keeping, Client, Result Upload, Tools, and Exit. Under the "Examination" tab, there are buttons for "Cancel Registration", "End Registration", "Start Examination", and "End Examination". A status message indicates "Registration process has started. Current slot date-time --> 5/May/2005 - 9:30 AM". A table lists candidate details:

Sr.No.	Seat No.	Regst. Time	Exam Start	Exam Update	Status	Language	Client PC N...	Client PC IP	Client Version
1	12345678	12:47:00 PM			Registered	English	DE-31	192.168.1.4	4.1.0.0

An "Alert..." dialog box is overlaid on the table, displaying the message: "You need to Register 10 Mock Candidates on MS-CIT Client to conduct MS-CIT Exam." with an "OK" button. A yellow arrow points from the text "Error: You need to register 10 Mock Candidate from 10 MS-CIT Client machine." to the dialog box. Another yellow arrow points from the text "Solution: In order to take MS-CIT Exam, Mock Test must be conducted on 10 MS-CIT Client machine and only then Exam Center will be considered valid Exam Center and First Day Password will be given." to the same dialog box. The footer of the interface includes logos for "Maharashtra State Board of Technical Education" and "PC CENTER Tech Knowledge People", along with the text "Designed, Developed & Maintained by PC TECHNOLOGY CENTER PVT. LTD.".

Conduct Mock Test

Error: You need to register 10 Mock Candidate from 10 MS-CIT Client machine.

Solution: In order to take MS-CIT Exam, Mock Test must be conducted on 10 MS-CIT Client machine and only then Exam Center will be considered valid Exam Center and First Day Password will be given.

Object Reference Error



Object Reference Error

Error: As shown in below screen shot.

Solution: This error basically comes when there is no connectivity between Local MS-CIT Server PC and Remote MSBTE Server.

Please check internet connectivity.

This message also comes when there is connectivity issue between MS-CIT client and MS-CIT Server PC. In that case you need to check LAN connectivity. Also UAC setting and Windows Firewall must be turned off.

Object Reference Error



Object Reference Error

Error: As shown in below screen shot.

Solution: This error is also noticed when exam center tries to run the application without running MS-CIT Software Update which is made available on MSBTE web site under MS-CIT Section.

Please download update from MSBTE web site and run the same on server as well as client machine.

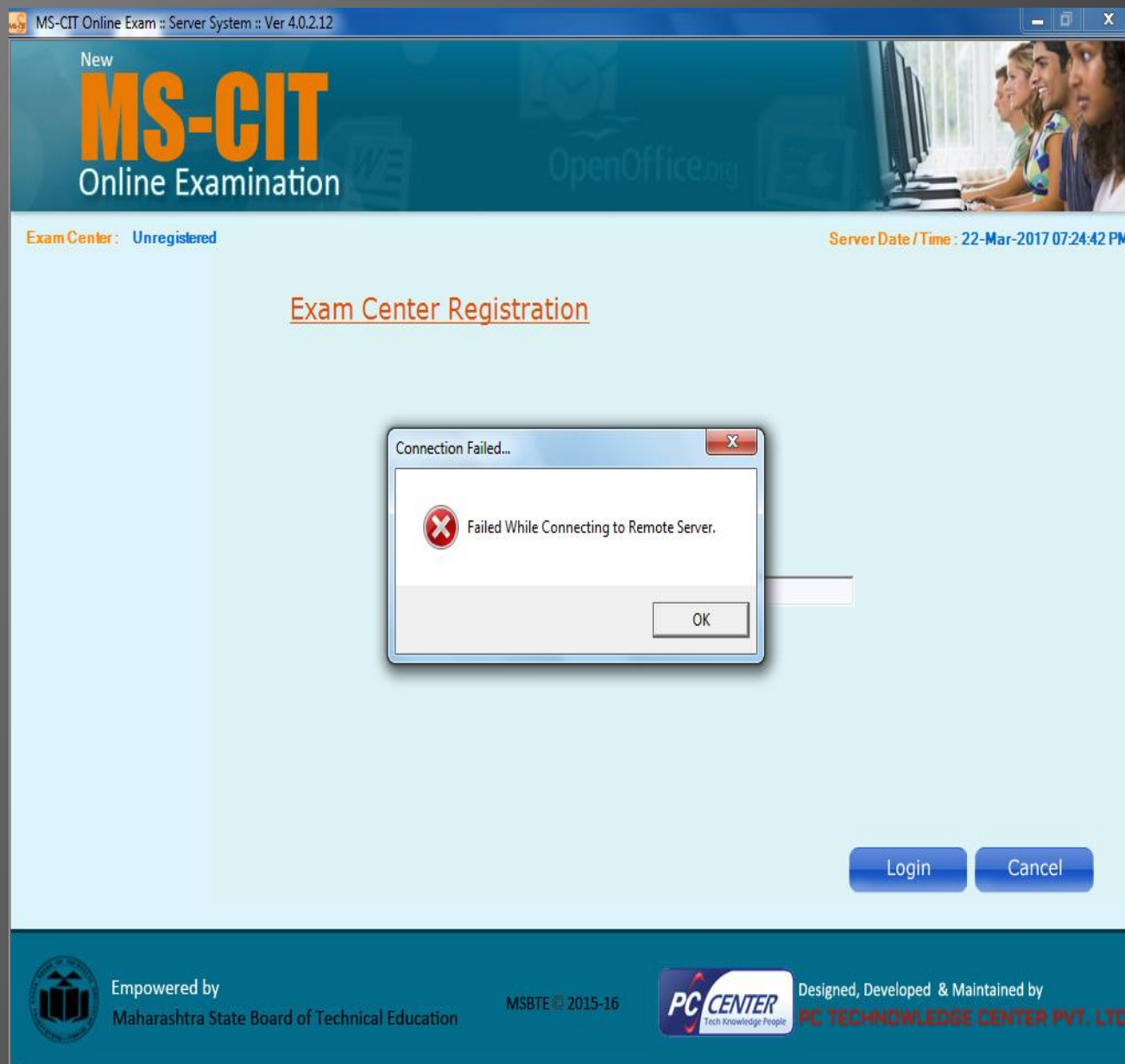
Failed While Connecting to Remote Server Error

Failed While Connecting to Remote Server Solution

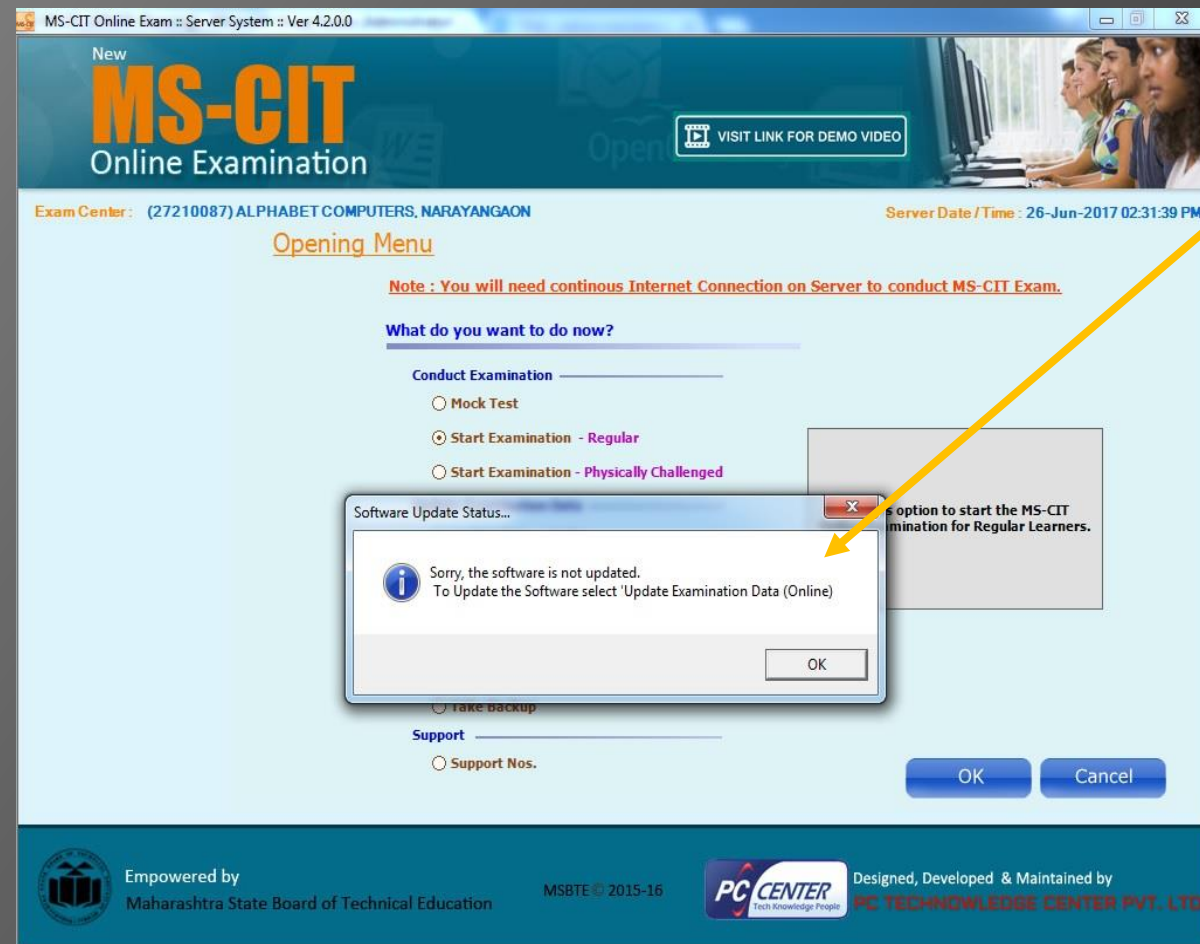
Error: As shown in below screen shot.

Solution:

1. You need to check whether your internet connectivity.
2. Also make sure that while connecting to Internet the IP address must be static. Dynamic IP will create problem.
3. Disable Windows Firewall
Disable UAC, Disable any Antivirus Software from Server PC as well as Client PC



Update Data Error



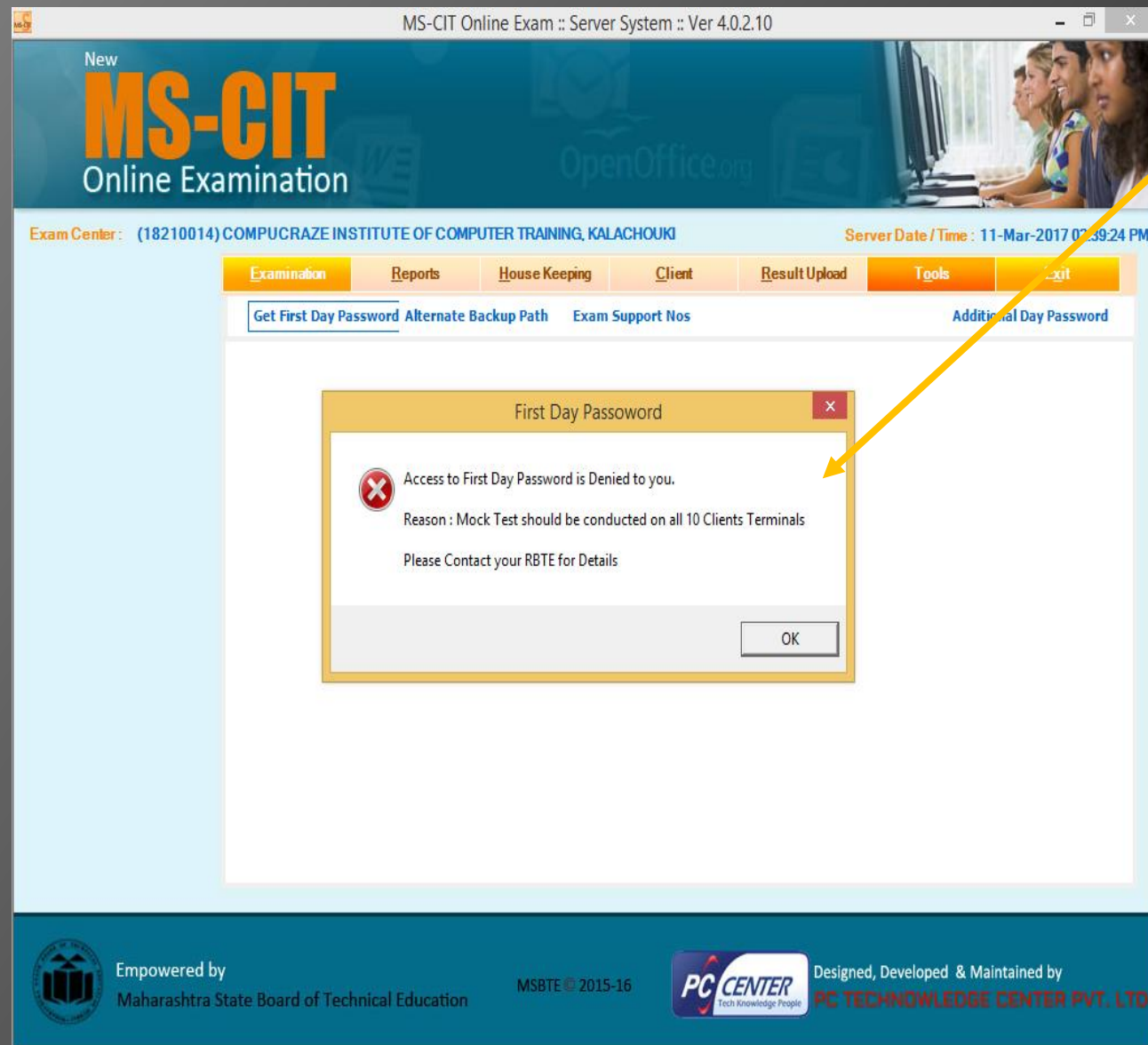
Update Data Error

Error: As shown in the screen shot below:

Solution: In order to conduct Regular or Physically Challenged Candidate Examination, Exam Center needs to **Update Examination Data** on local MS-CIT Server PC.

For doing 'Update Data', MS-CIT Server PC must have internet connection and must be connected to internet.

First Day Password Error

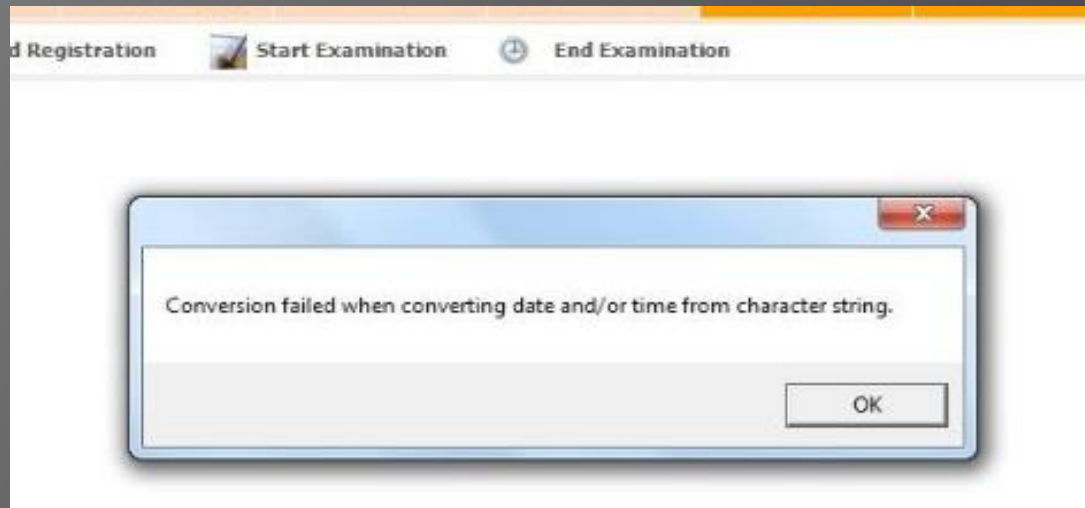


First Day Password

Error: As shown in screen shot below

Solution: This message appears when mock test is not conducted on 10 MS-CIT Client PC. Please conduct Mock Test on minimum 10 PC's.

Conversion failed when converting date and/or time for character string

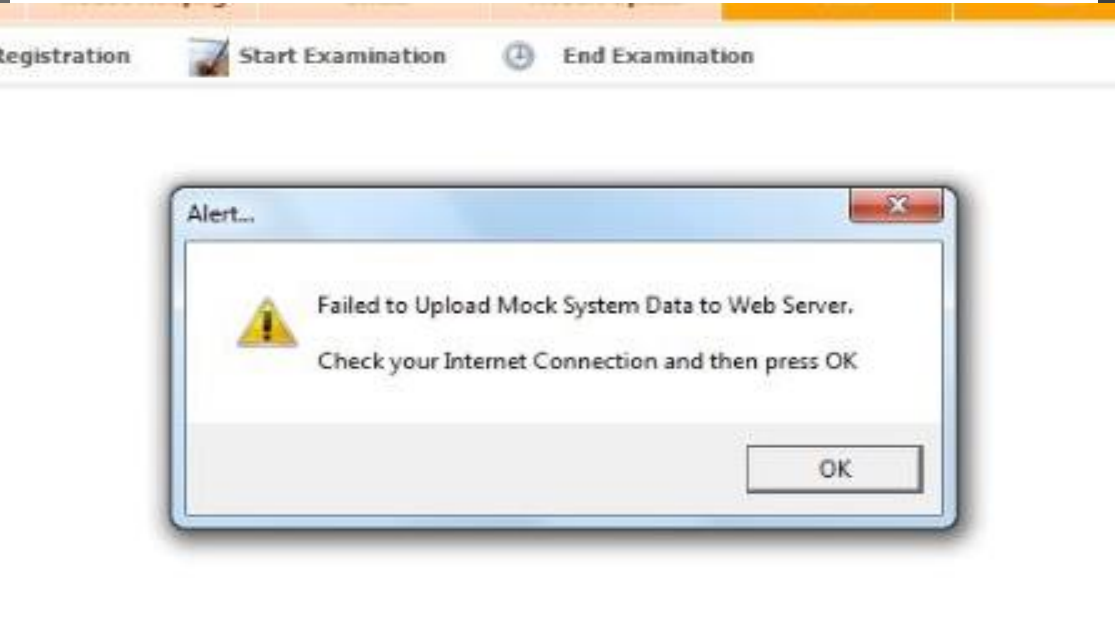


Date/Time Error

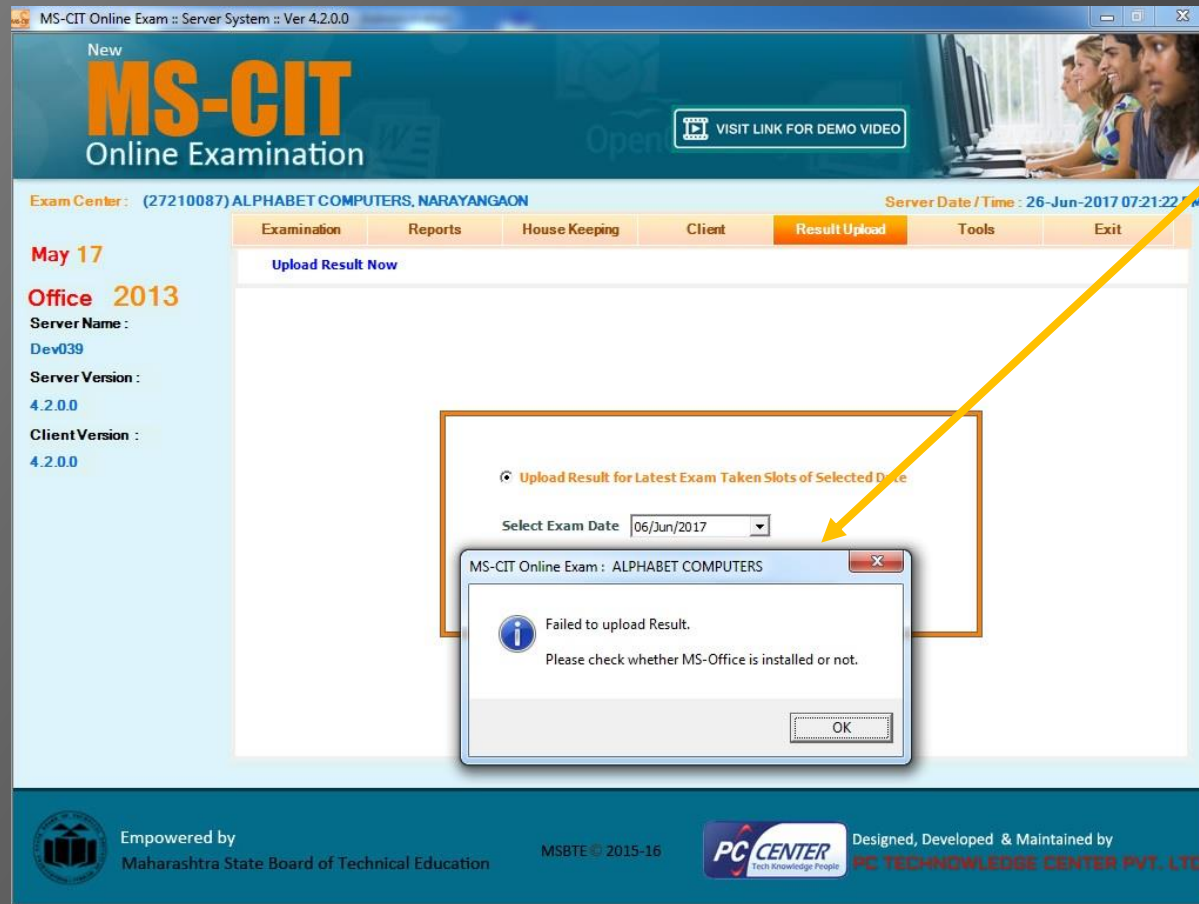
Error: As shown in screen shot below

Solution:

1. Please change regional settings of Date to "dd/mmm/yyyy" and "h:mm tt" on MS-CIT Server PC and on MS-CIT Client PC.
2. In Region and Language settings keep Keyboards and Languages settings to "English" and check it.



Upload Result Error



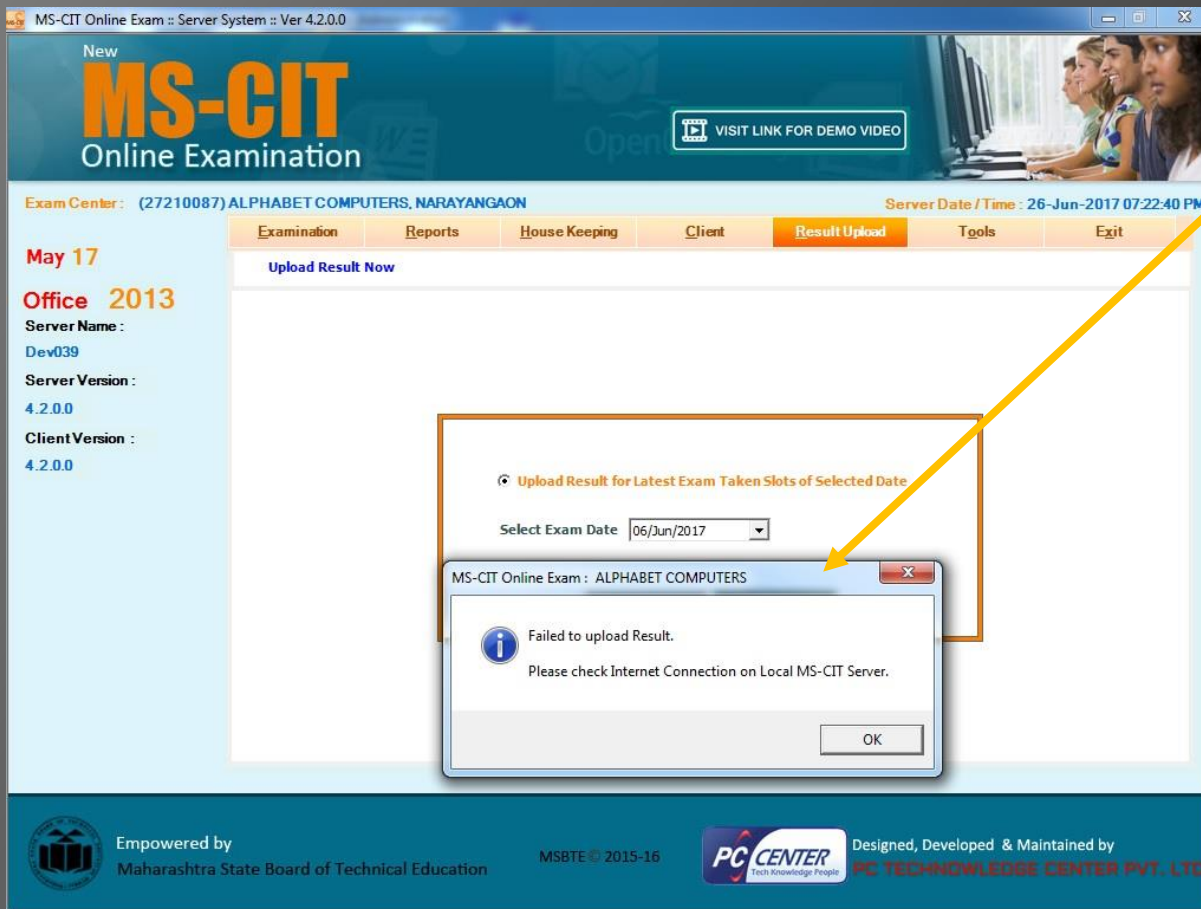
Upload Result Error

Error: As shown in the below screen shot.

Solution: While doing result upload MS-Excel 2013 is required on the MS-CIT Server PC. Kindly install the same and this issue will be resolved.

If the problem still persist, uninstall MS-Office 2013 and re-install MS Office 2013 on MS-CIT Server PC.

Upload Result Error



Upload Result Error

Error: As shown in the below screen shot.

Solution: While doing result upload Internet Connectivity on Local MS-CIT Server PC is required. If MS-CIT local server is not able to connect result upload will not happen.

Also try to connect with different device or provider in case current device is not able to connect.

Web Camera Error

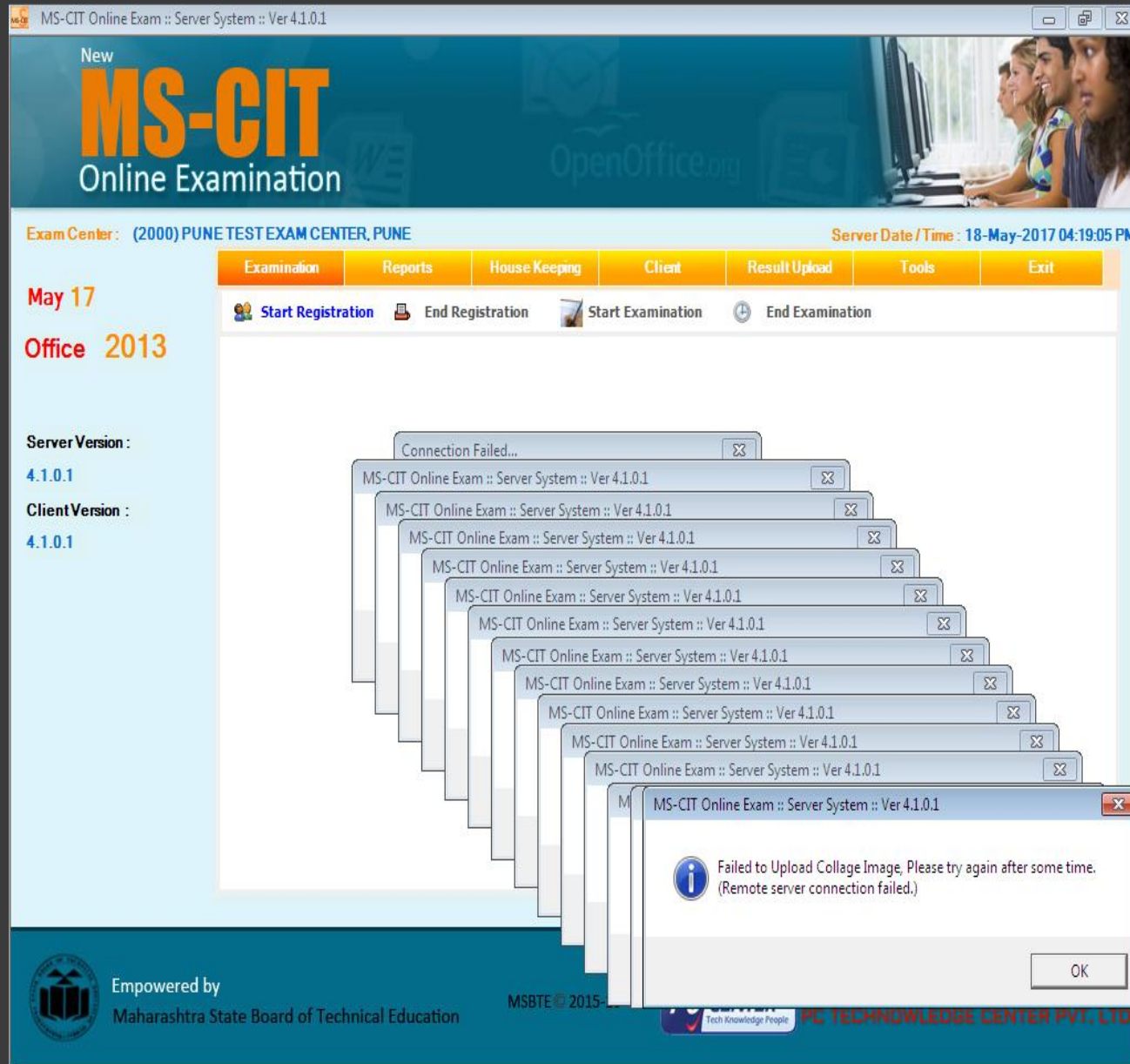


Web Camera Error

Error: This error comes when web camera is removed from MS-CIT Server PC anytime while exam is going on.

Solution: Web camera is to be reconnected or reinstalled.

Failed to Upload Collage Image Error



Failed to Upload Collage Image Error

Error: As shown in the below screen shot.

Solution:

1. This also happens because of internet connectivity is interrupted.

Crystal Report Error

MS-CIT Online Exam :: Server System :: Ver 4.0.2.12

New
MS-CIT
Online Examination

Exam Center: (21210049) PARAM COMPUTERS, DHULE Server Date /Time : 07-Apr-2017 11:24:06 AM

March 17
Office 2013

Server Version :
4.0.2.12

Client Version :
4.0.1.29

Examination Reports House Keeping Client Result Upload Tools Exit

Attendance Provisional Certificate Slotwise Details Day Wise Report Center Wise Report Reschedule/Reallocation

MS-CIT Online Exam :: Server System :: Ver 4.0.2.12

Unhandled exception has occurred in your application. If you click Continue, the application will ignore this error and attempt to continue. If you click Quit, the application will close immediately.

The type initializer for 'CrystalDecisions.CrystalReports.Engine.ReportDocument' threw an exception.

Details Continue Quit

See the end of this message for details on invoking just-in-time (JIT) debugging instead of this dialog box.

***** Exception Text *****
System.TypeInitializationException: The type initializer for 'CrystalDecisions.CrystalReports.Engine.ReportDocument' threw an exception.
at CrystalDecisions.CrystalReports.Engine.ReportDocument..ctor()
--- End of inner exception stack trace ---
at CrystalDecisions.CrystalReports.Engine.ReportDocument..ctor()
at CrystalDecisions.CrystalReports.Engine.ReportClass..ctor()
at MSCIT_SERVER.ptExam_Attendance..ctor()

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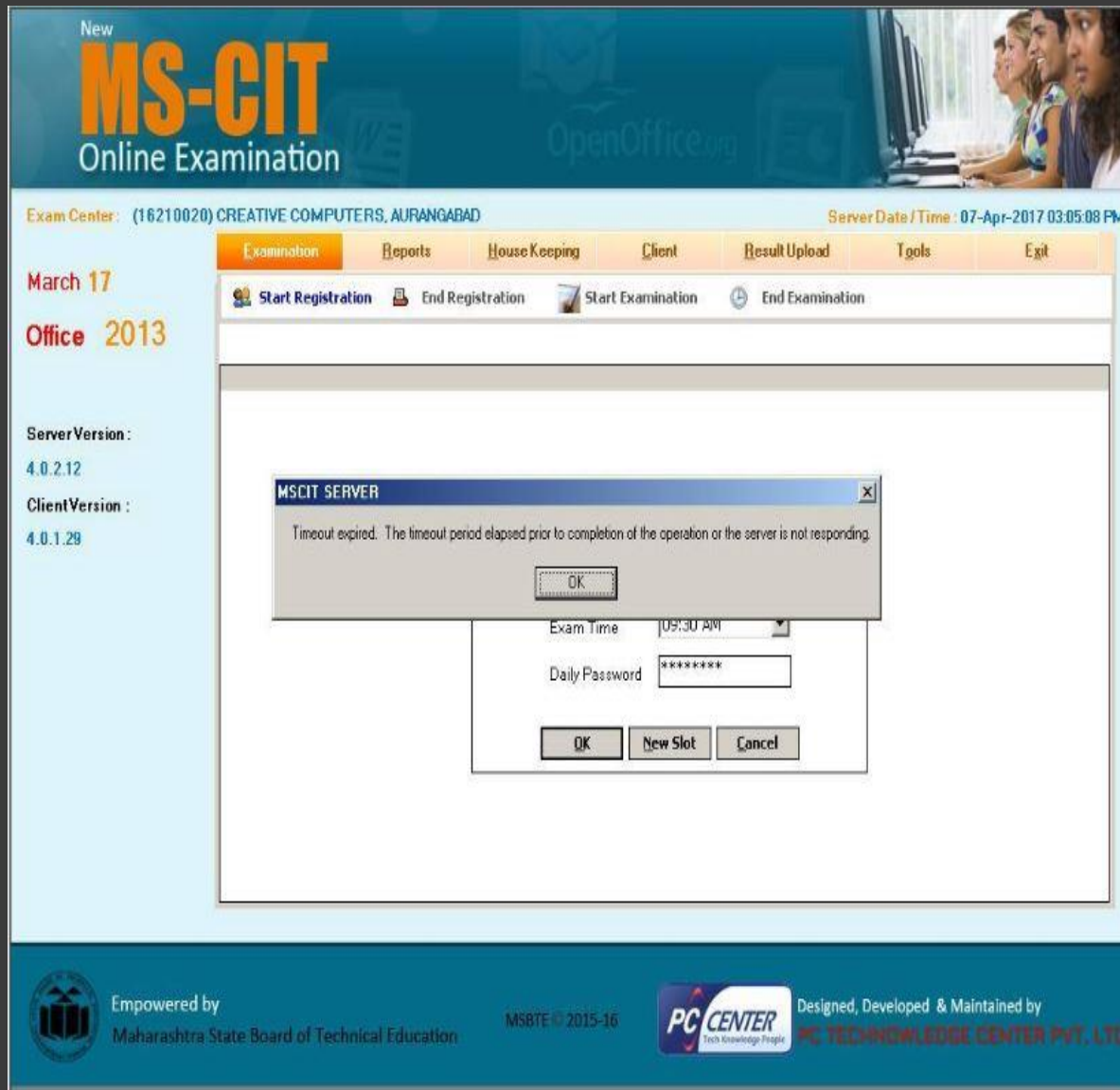
Crystal Report Error

Error: As shown in the below screen shot.

Solution:

1. Install 32 bit Crystal Report From MS-CIT Setup CD
(Setupfiles\Mser_32\Crystal Reports for .NET Framework 4.0 CRRuntime_32Bit_13_0_1.msi)

Timeout Expired Error



Timeout Expired Error

Error:

The message “Timeout Expired” appears when Exam Controller selected Exam Date, Exam Time and enters Daily Password.

Solution:

1. This happens because of heavy load on MSBTE's Remote server while starting of exam as Local MS-CIT Server PC connects to MSBTE's Remote server for data exchange.
2. Please keep trying after sometime.
3. Please also check whether internet connection is available on Local MS-CIT Server PC.

Slot Wise Report Problem

Solution:

It was noticed some exam centers were facing difficulty with Slot Wise Report being not getting generated. So, for that purpose, we are providing alternate slot wise report button. This button is to be used only if the regular slot wise report does not work and requires Crystal Report component to be available on the MS-CIT Server PC.

[illegible]

Daily Password Error

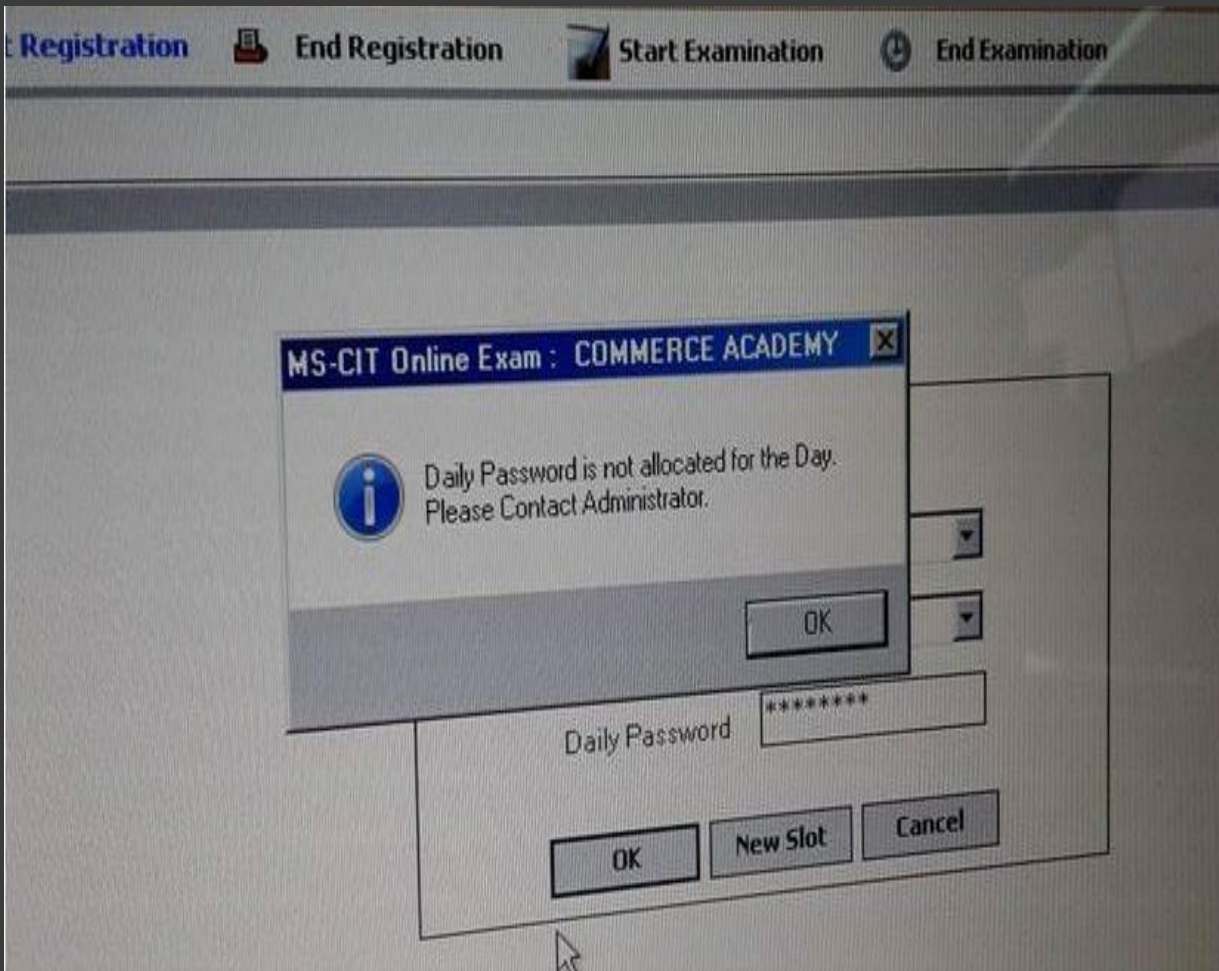
Daily Password Error

Error:

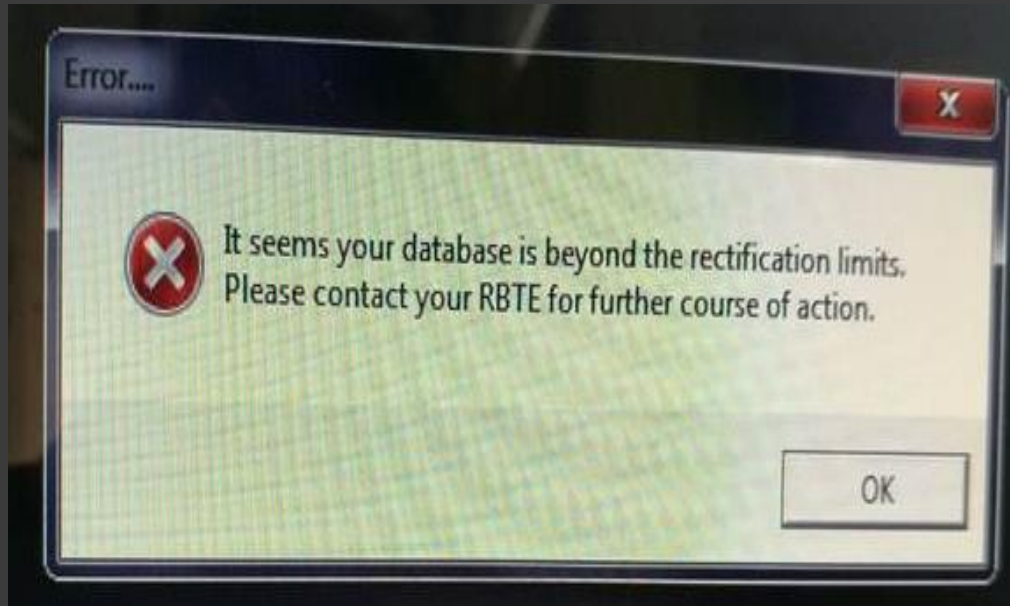
The message “Daily Password is not allocated for the Day.”

Solution:

1. This mainly happens when the MS-CIT Server PC update is not run properly or someone has manually updated the Local MS-CIT Server PC. Kindly run the update in the official way.
2. Also see that Update Data Online must be done completely before starting the exam from Local MS-CIT Server PC.
3. Check Attendance Report before starting the exam.



Master Database Corrupt



Master Database Corrupt

Error: This happens when MS-CIT Server Application Database is damaged due to any technical or incidental reason.

Solution:

1. It seems to be major issue with database. Kindly send mail to mscitexamsupport@msbte.com with the captured screenshot and support team will revert to you.
2. Also inform your nearest RBTE support staff about the issue.
3. Follow the solution given by support team.

MS-CIT Client Related FAQ

System Check

System Checks

System Test	System Requirements	User Configuration	
Operating System	Microsoft Windows 7	✓	Microsoft Windows 7 Enterprise
C.P.U	Pentium IV, 2.4 GHz or greater	✓	Intel(R) Core(TM) i5- 2400 CPU @ 3.10GHz
Random Access Memory	1 GB	✓	3 GB
Screen Resolution	1024 X 768	✓	1024 X 768
Hard Disk Space	40 GB Total Size/ 4 GB Free Space	✓	98 GB Total Size/4 GB Free Space
MS-Word	MS-Word 2013	✓	MS-Word 2013
MS-Excel	MS-Excel 2013	✓	MS-Excel 2013
MS-Power Point	MS-Power Point 2013	✓	MS-Power Point 2013
MS-Outlook	MS-Outlook 2013	✓	MS-Outlook 2013
Adobe Flash Player	Adobe Flash Player 11	✓	Adobe Flash Player 11
Files Required	Word/Excel/PowerPoint Files	✓	Required Files are Present in your Application
Web Camera	Web Camera of any Make & Model	✗	Web Camera is not Found on this Terminal
Microphone (Audio)	WebCam Audio/External Mic on PC	✓	Audio Device found

✗ Denotes Required

Note: Kindly Upgrade your System. Your User Configuration does not meet with System Requirements.

OK

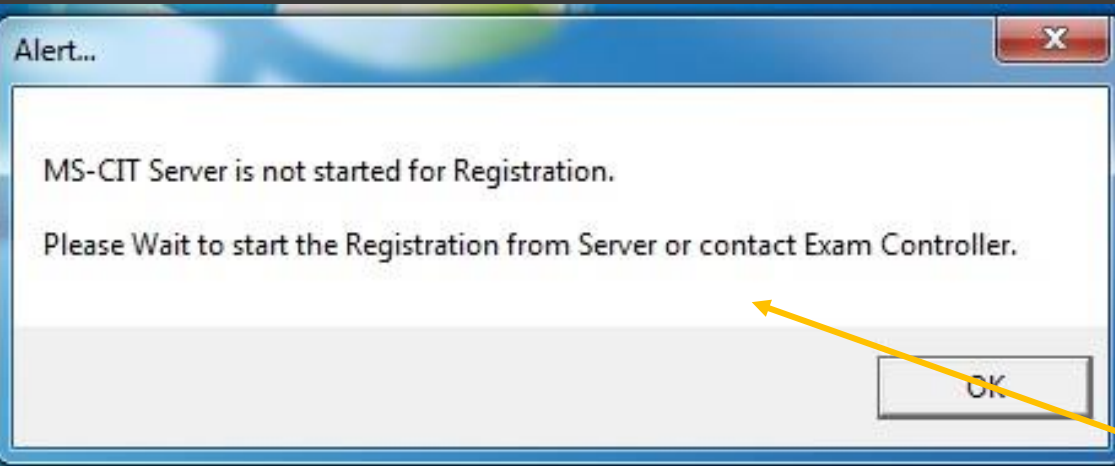
System Check Error

Error: ✗ is displayed against 'User Configuration.

Solution: This indicator denoted that MS-CIT Client system requirement is not matching with the required minimum system requirement on the Client PC.

In the below screen shot ✗ against Web Camera denotes that Web Camera is not connected or is not detected. Kindly connect web camera in order to continue conducting exam.

Server is not Started Error



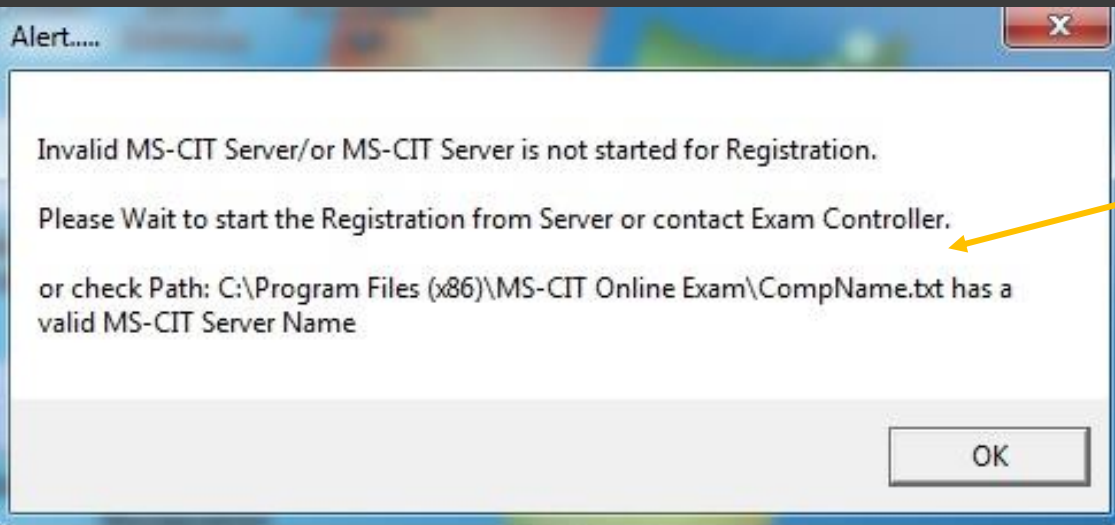
Server is not Started Error

Error: As shown in the below screen shot.

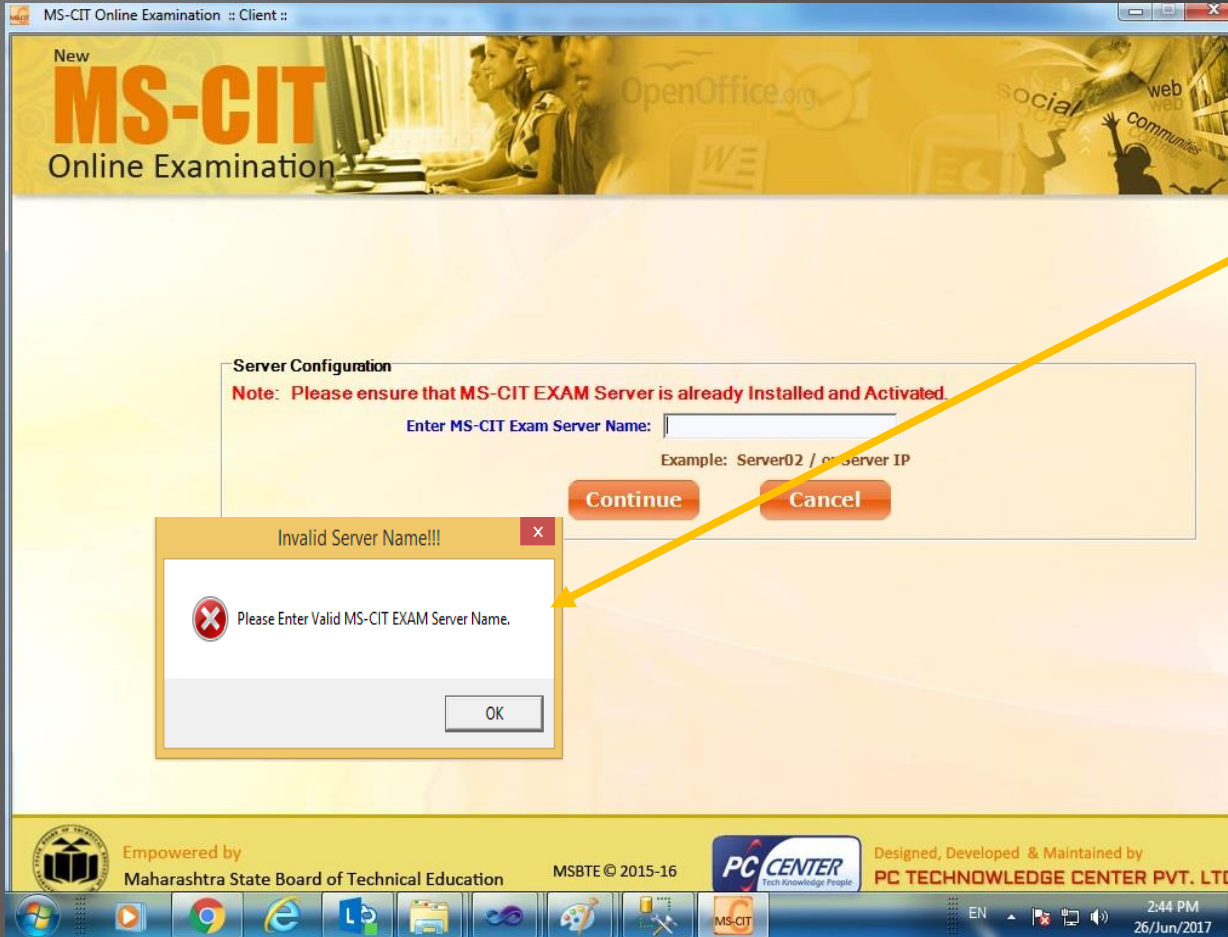
Solution:

1. This message comes when MS-CIT Client PC is started before starting Registration Process from MS-CIT Server PC.

2. Another reason behind is that Client PC is not configured to connect to Server PC. In that case one quick way out is open the CompName.txt file and see whether it has correct MS-CIT Server PC Name or IP Address of MS-CIT Server PC



Configure Server



Configure Server

Error: From MS-CIT Client PC, while doing Server configuration, you will get following error message.

Solution: In order to connect to Local MS-CIT Server PC from Client PC, a valid MS-CIT Server PC name or Server PC IP must be entered from Client PC.

Before doing this, please see that local MS-CIT Server PC is up and running.

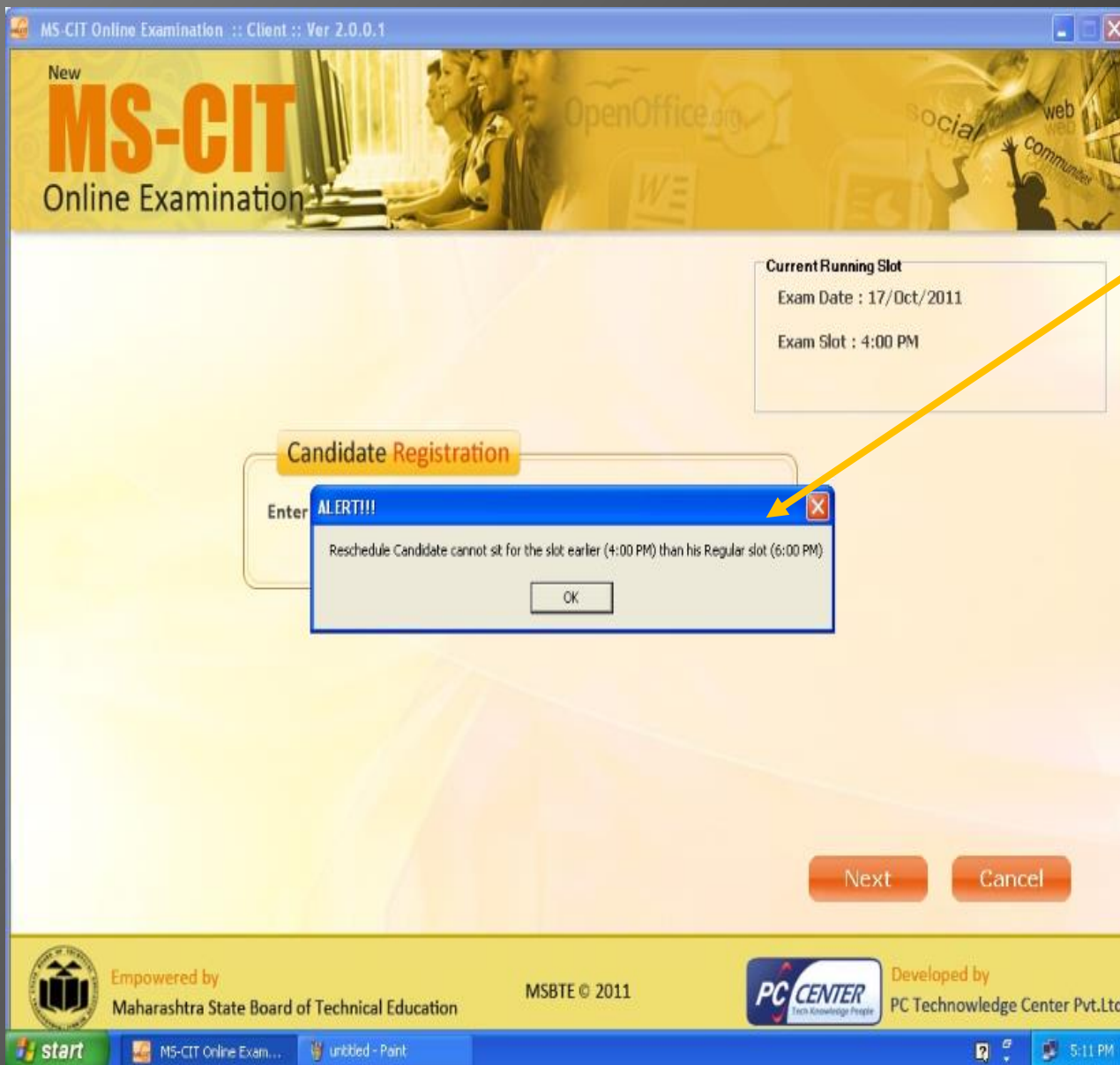
For Reschedule Candidate

Reschedule Candidate

Error: As shown in the screen shot below.

Solution: Any Rescheduled candidate can not appear in any slot which is earlier than his regular slot.

So in the screen shot candidate belongs to 6 PM slot, then he can not sit in 4 pm slot as the slot is earlier than his regular slot. He can give exam only in the slot which is higher in the order after his last slot.

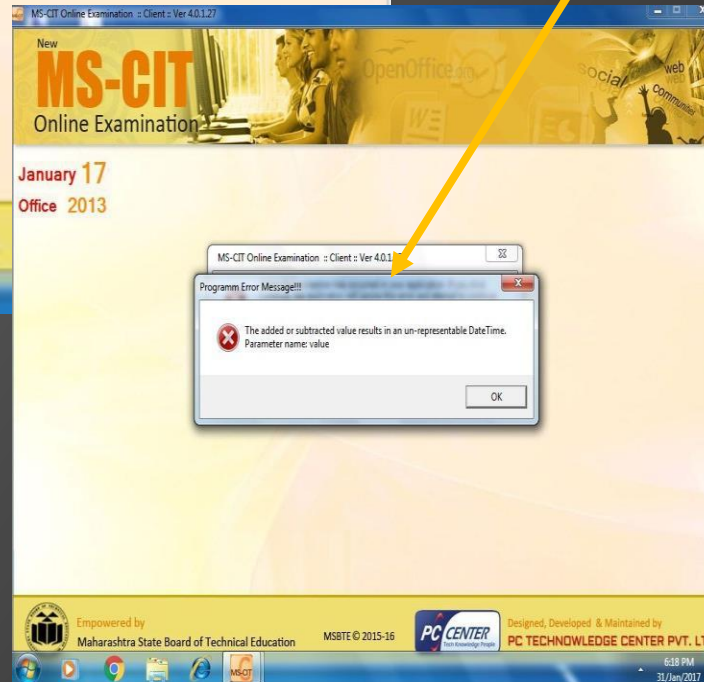


Unhandled Exception Error

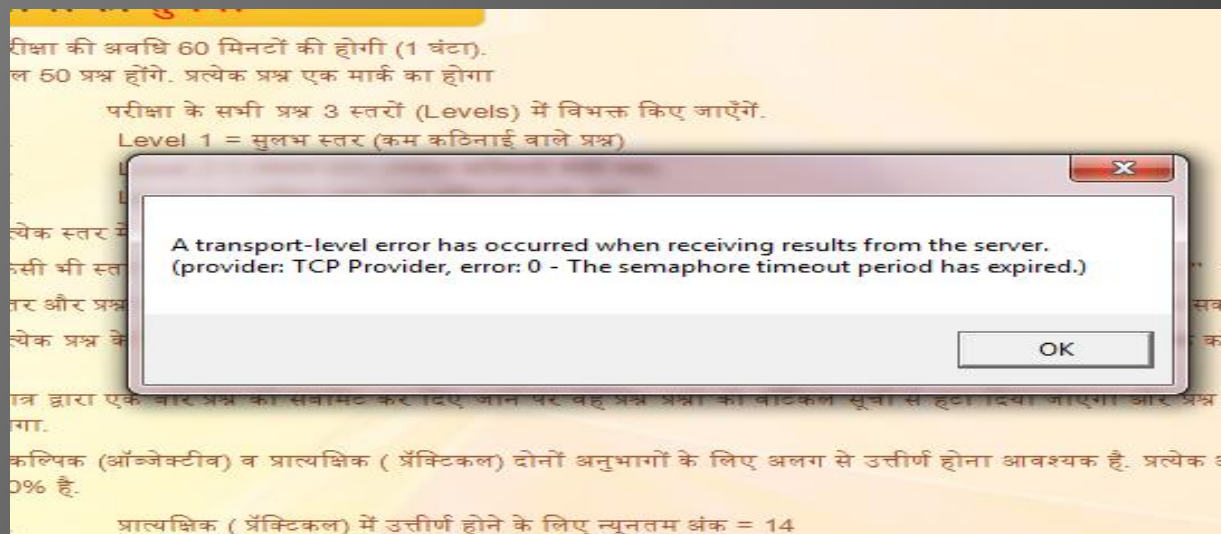
Unhandled Exception

Error: The error shown in below screen shot comes randomly because of multiple reasons. One major is web camera setting.

Solution: Please disconnect the web camera, remove its driver and shut down the PC. Please connect the camera again and then start the PC and let Windows take default camera driver. This should solve the issue. If the issue still exists, please try installing the actual drivers of the Camera.



A Transport-Level/Network Related Error

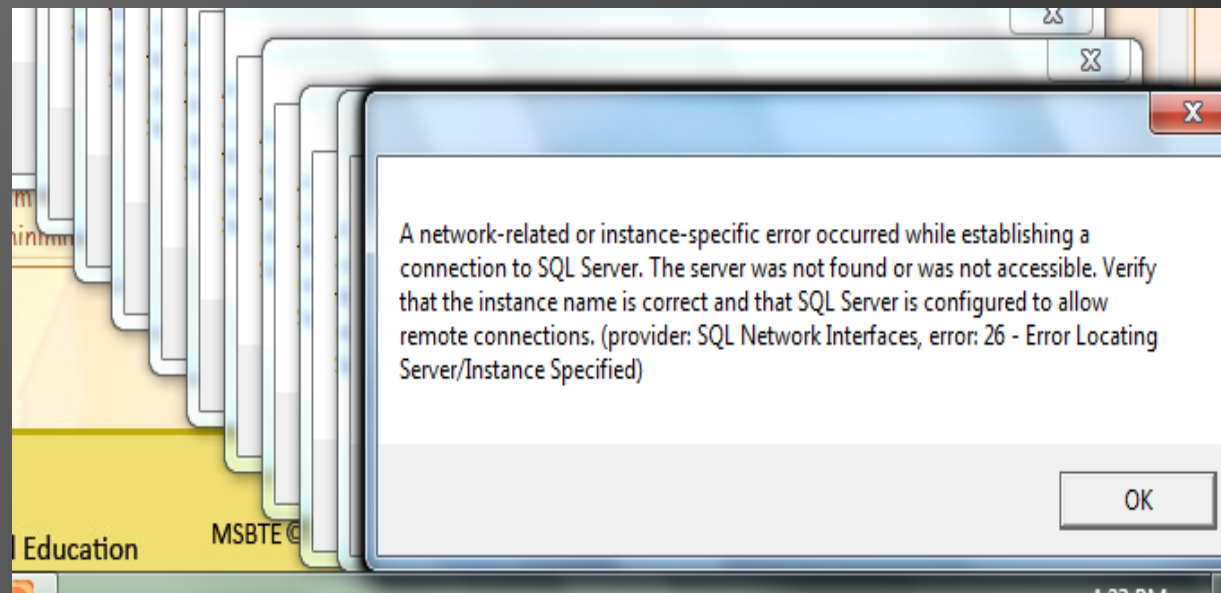


A Network Related Error

Error: As shown in the screen shot below.

Solution:

1. Kindly check your LAN connectivity. The main reason of this type of error is MS-CIT Server PC and MS-CIT Client PC are not connected.
2. Also see that Firewall is off, UAC is off, Antivirus is disabled.



Flash Error

Flash Error

Error: As shown in the screen shot below.

Solution: This basically happens if Flash object does not exist or is corrupt. In such case follow steps given below:

1. Copy the file "Flash11g.ocx" from MS-CIT Client PC and place it in the folder "C:\Windows\System32\Macromed\Flash."
2. Then open RUN Menu and type "regsvr32 "C:\Windows\System32\Macromed\Flash\flash11g.ocx". and press Enter.
3. You will get a message that the Component is successfully Registered.

This should solve the problem.

Instruction : Click 'Submit' to submit the answer or 'Cancel' to skip the question. Do not close the open application.

Cancel Submit

Total Time: 60 Mins
COUNT DOWN !
00:45:41
Remaining Time in hh:min:sec

Questions	Total	Attempted	Remaining	Total	Attempted	Remaining
Level1	6	6	0	14	0	14
Level2	6	6	0	14	0	14
Level3	3	3	0	7	0	7
Total	15	15	0	35	0	35

Total No. of Questions: 50 Total Marks: 50 (1 Mark per Question) Minimum Marks for Passing in Objective: 6 Minimum Marks for Passing in Practical: 14

LEVEL 1: LOW DIFFICULTY
Objective Practical

LEVEL 2: MEDIUM DIFFICULTY
Objective Practical

LEVEL 3: HIGH DIFFICULTY
Objective Practical

LEVEL 1: PRACTICAL QUESTIONS
Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12 Q13 Q14

Question 1: Copy the folder "Hindustan" from "Support" folder and paste inside the folder "Tata".

CLICK HERE TO START PRACTICAL TEST FOR THIS QUESTION

MS-CIT Exam Footer

Unhandled exception has occurred in your application. If you click Continue, the application will ignore this error and attempt to continue. If you click Quit, the application will close immediately.

Could not load file or assembly 'AxInterop.ShockwaveFlashObjects, Version=1.0.0.0, Culture=neutral, PublicKeyToken=null' or one of its dependencies. The system cannot find the file specified.

Details Continue Quit

Question 2: Copy file "abc.bmp" from "Support" folder and paste inside the folder "Tata".

CLICK HERE TO START PRACTICAL TEST FOR THIS QUESTION

Question 13: "http://www.ixplore.com" लिंक तुम्हारा ब्राउज़र मध्ये खोलन करा. Open the link, "http://www.ixplore.com" in your browser.


CLICK HERE TO START PRACTICAL TEST FOR THIS QUESTION

Question 14: "http://www.cicinfo.com" लिंक तुम्हारा ब्राउज़र मध्ये खोलन करा.

END EXAMINATION


Question: "http://www.ixplore.com" लिंक तुम्हारा ब्राउज़र मध्ये खोलन करा.

Web Camera Error



Candidate Name:
Candidate1

Enrolment No.
12345671
MKCL Learner Code:
12345671



	OBJECTIVE QUESTIONS			PRACTICAL QUESTIONS		
Questions	Total	Attempted	Remaining	Total	Attempted	Remaining
Level1	6	2	4	14	0	14
Level2	6	2	4	14	0	14
Level3	3	0	3	7	0	7
Total	15	4	11	35	0	35

Total Time: 60 Mins
COUNT DOWN !
00:59:20
Remaining Time in h:mm:ss

Total No. of Questions: 50 Total Marks: 50 (1 Mark per Question)

LEVEL 1: LOW DIFFICULTY

Objective Practical

LEVEL 2: OBJECTIVE QUESTIONS

Q1 Q2 Q3 Q4 Q5 Q6

Question 3: A --- is a light-sensitive pen like device.


Options:
☐ Touch Screen
☐ Printer
☐ Light Pen
☐ Joystick

SUBMIT ANSWER

Question 4: Storage devices are hardw

Options: ☐ TRUE

INSTRUCTION: Please select the correct answer

 Maharashtra State Board of Technical Education

Alert...

System is unable to detect the Web Camera on MS-CIT Server. Exam has been paused. You will not be able to continue exam without Web Camra. Reconnect the Web Camera on MS-CIT Server to continue.

सिस्टिम MS-CIT सर्व्हर वर वेब कॅमेरा शोधू शकत नाही. परीक्षा थांबवली जाईल. तुम्ही वेब कॅम शिवाय परीक्षा सुरू ठेवू शकत नाही. परीक्षा सुरू करण्यासाठी MS-CIT सर्व्हर वर वेब कॅम पुन्हा कनेक्ट करा.

सिस्टिम MS-CIT सर्वर पर वेब कॅमेरा का पता लगाने में असमर्थ है। परीक्षा रोक दी जाएगी। आप वेब कैमरा के बिना परीक्षा जारी नहीं रख सकते। परीक्षा जारी रखने के लिए MS-CIT सर्वर पर वेब कैमरा पुनः जोड़े।

Alert...

System is unable to detect the web camera. Exam will be paused. You will not be able to continue the exam without web camera. Reconnect the web camera to continue exam.

सिस्टिम वेबकॅम शोधू शकत नाही. परीक्षा थांबवली जाईल. तुम्ही वेबकॅम शिवाय परीक्षा सुरू ठेवू शकणार नाही. परीक्षा सुरू करण्यासाठी वेब कॅमेरा पुन्हा कनेक्ट करा.


सिस्टिम वेब कैमेरा का पता लगाने में असमर्थ है। परीक्षा रोक दी जाएगी। आप वेब कैमेरा के बिना परीक्षा जारी नहीं रख सकेंगे। परीक्षा जारी रखने के लिए वेब कैमेरा पुनः जोड़ें।

Web Camera Error

Error: This error comes when web camera is removed/not detected from MS-CIT Server PC or MS-CIT Client PC.

Solution: Web camera is to be reconnected on MS-CIT Client as well as MS-CIT Server PC while exam is going on.


Web Camera Error



Candidate Name:
Candidate1

Enrolment No.
12345671

MKCL Learner Code:
12345671



	OBJECTIVE QUESTIONS			PRACTICAL QUESTIONS		
Questions	Total	Attempted	Remaining	Total	Attempted	Remaining
Level1	6	0	6	14	0	14
Level2	6	0	6	14	0	14
Level3	3	0	3	7	0	7
Total	15	0	15	35	0	35

Total Time: 60 Mins
COUNT DOWN !
00:58:48
Remaining Time in hh:min:sec

Total No. of Questions: 50 Total Marks: 50 (1 Mark per Question) Minimum Marks for Passing in Objective: 6 Minimum Marks for Passing in Practical: 14

LEVEL 1: LOW DIFFICULTY

LEVEL 2: MEDIUM DIFFICULTY

LEVEL 3: HIGH DIFFICULTY

Objective

Practical

LEVEL 1: OBJECTIVE QUESTIONS

Q1 Q2 Q3 Q4 Q5

Question 1: The ---- displays Computer, get o

Options:
☐ Icon
☐ Start Button
☐ GUI
☐ Desktop


SUBMIT ANSWER

Question 2: Microprocessor is often called a Input Device.

Options:
☐ TRUE

INSTRUCTION: Please select the correct answer and click on the "SUBMIT ANSWER" button.

END EXAMINATION

 Maharashtra State Board of Technical Education

MS-CIT Final Online Examination

Please note that your live photo/video is not visible properly on Computer Screen as per the MSBTE's guidelines. Your exam may get interrupted. Please contact your exam controller/coordinator immediately.

कृपया लक्ष्‍यात ध्‍या कि MSBTE च्‍या निर्दे्शानुसार तुमचा लाइव फोटो/विडीओ कॉम्प्युटर स्क्रीन वर स्पष्ट दिसत नाही आहे. तुमची परीक्षा बंद पडू शकते. कृपया तुमच्‍या परीक्षा नियंत्रकशी/समन्वयकाशी त्वरित संपर्क साधा.

कृपया ध्‍यान दें कि MSBTE के निर्देशोंके मुताबिक आपका लाइव फोटो/विडीओ कंप्यूटर स्क्रीन पर ठीक से दिखाई नहीं दे रहा है। आपकी परीक्षा बाधित हो सकती है। कृपया अपने परीक्षा नियंत्रक/समन्वयक से तुरंत संपर्क करें।

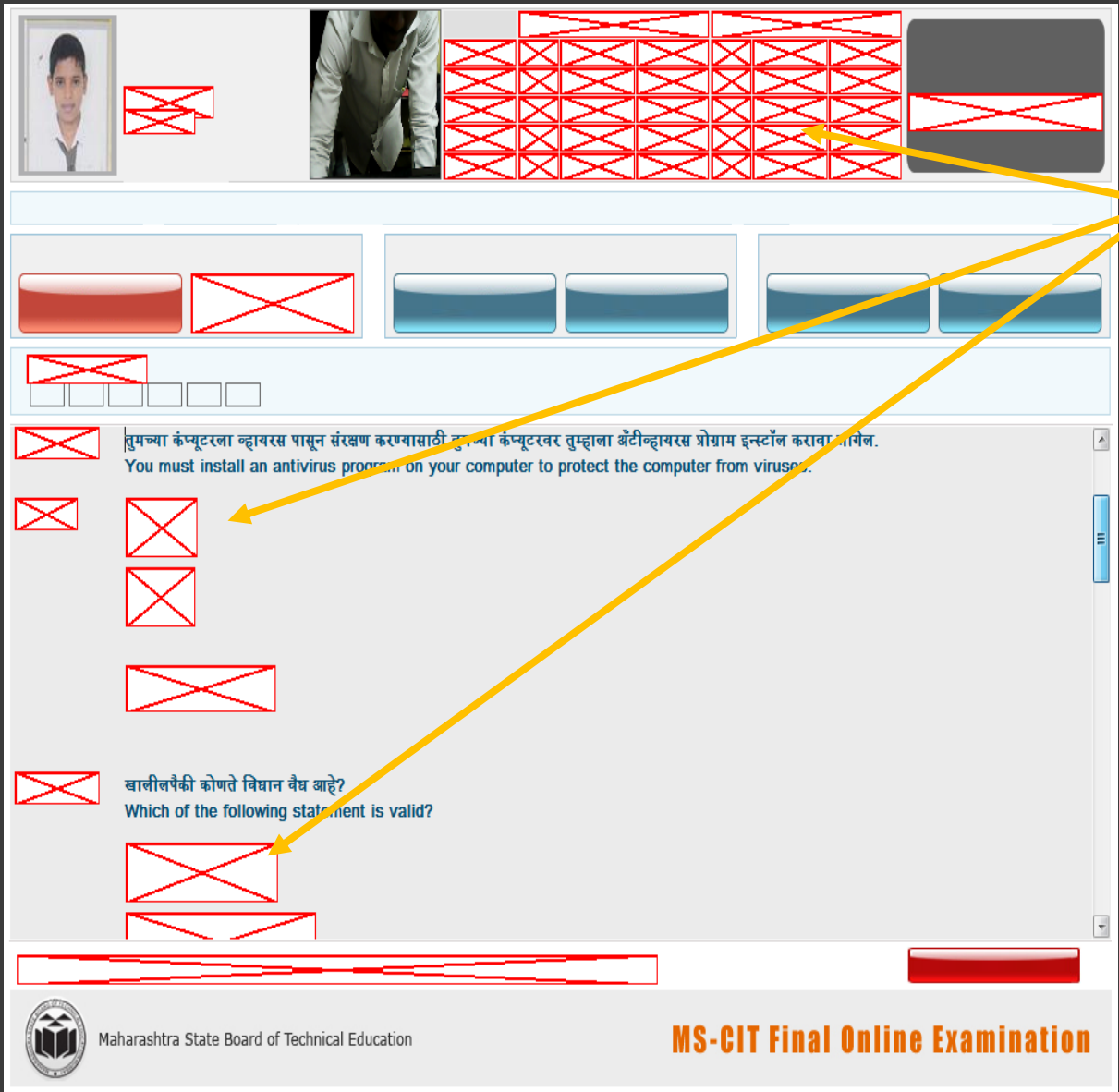
Ok

Web Camera Error

Error: This error comes where multiple faces are detected by web camera on MS-CIT Client PC. This message also comes when no face is detected on MS-CIT Client PC.

Solution: Avoid facing camera to blank objects and multiple faces.

Font Related Error




Font Related Error

Error: Exam screen is not displaying either Marathi or Hindi text during exam conduction.


Solution: Please copy “ hi ” and “ mr ” both folder’s in following path :
“C:\Program Files\MS-CIT Online Exam”. These folders should be available on any other Client PC in the same path as mentioned above.

Here C:means the drive on which MS-CIT Client software is installed.

Support Files Related Error



विद्यार्थ्याचे नाव
WANKHADE KANCHAN GANESH
अनुक्रमांक नंबर
A313789502
एमकेसीएन बर्नर कोड
249534941704251



प्रश्न	वैकल्पिक प्रश्न			प्रात्यक्षिक प्रश्न		
	एकूण	सोडविलेले	राहिलेले	एकूण	सोडविलेले	राहिलेले
स्तर १	6	6	0	14	0	14
स्तर २	6	4	2	14	0	14
स्तर ३	3	0	3	7	0	7
एकूण	15	10	5	35	0	35

एकूण वेळ 60 Mins
काउंट डाउन !
00:53:15
उर्वरित वेळ hh:min:sec मध्ये

एकूण प्रश्नांची संख्या: 50 **एकूण गुण:** 50 (प्रत्येकी १ गुण) **वैकल्पिक मध्ये उत्तीर्ण होण्यासाठी कमीत कमी गुण:** 6 **प्रात्यक्षिक मध्ये उत्तीर्ण होण्यासाठी कमीत कमी गुण:** 14

स्तर १ : सुलभ स्तर
वैकल्पिक प्रात्यक्षिक

स्तर २ : मध्यम स्तर
वैकल्पिक प्रात्यक्षिक

स्तर ३ : कठीण स्तर
वैकल्पिक प्रात्यक्षिक

स्तर २ : वैकल्पिक प्रश्न
Q1 Q2 Q3 Q4 Q5 Q6

Question 5: **स्क्रीनवर दिलेली इमेज पहा. दिलेल्या इमेजसाठी पुढीलपैकी कोणते विधान बरोबर आहे?**
Refer the image shown on the screen. Which of the following statement about the given image is true?


Options:

- ☐ पहिला भाग म्हणजेच mkclsupport हे "डोमेन नेम" आहे आणि दुसरा भाग म्हणजेच gmail.com हे "युझर नेम" आहे
The first part i.e. mkclsupport is the "domain name" and second part i.e. gmail.com is the "user name"
- ☐ पहिला भाग म्हणजेच mkclsupport हे "युझर नेम" आहे आणि दुसरा भाग म्हणजेच gmail.com हे "डोमेन नेम" आहे
The first part i.e. mkclsupport is the "user name" and second part i.e. gmail.com is the "domain name"
- ☐ दिलेला अ‍ॅड्रेस हा तुमच्या कंप्युटर वरील व्हायरस काढून टाकण्यासाठी वापरला जातो
The given address is used to remove virus from your computer
- ☐ सर्व विधाने बरोबर आहेत
All the statements are correct

SUBMIT ANSWER

सूचना : दिलेल्या पर्याया पैकी बरोबर असलेल्या पर्यायावर क्लिक करा आणि "SUBMIT ANSWER" वा बटनावर क्लिक करा.

END EXAMINATION

 Maharashtra State Board of Technical Education

MS-CIT Final Online Examination

Support Files Related Error

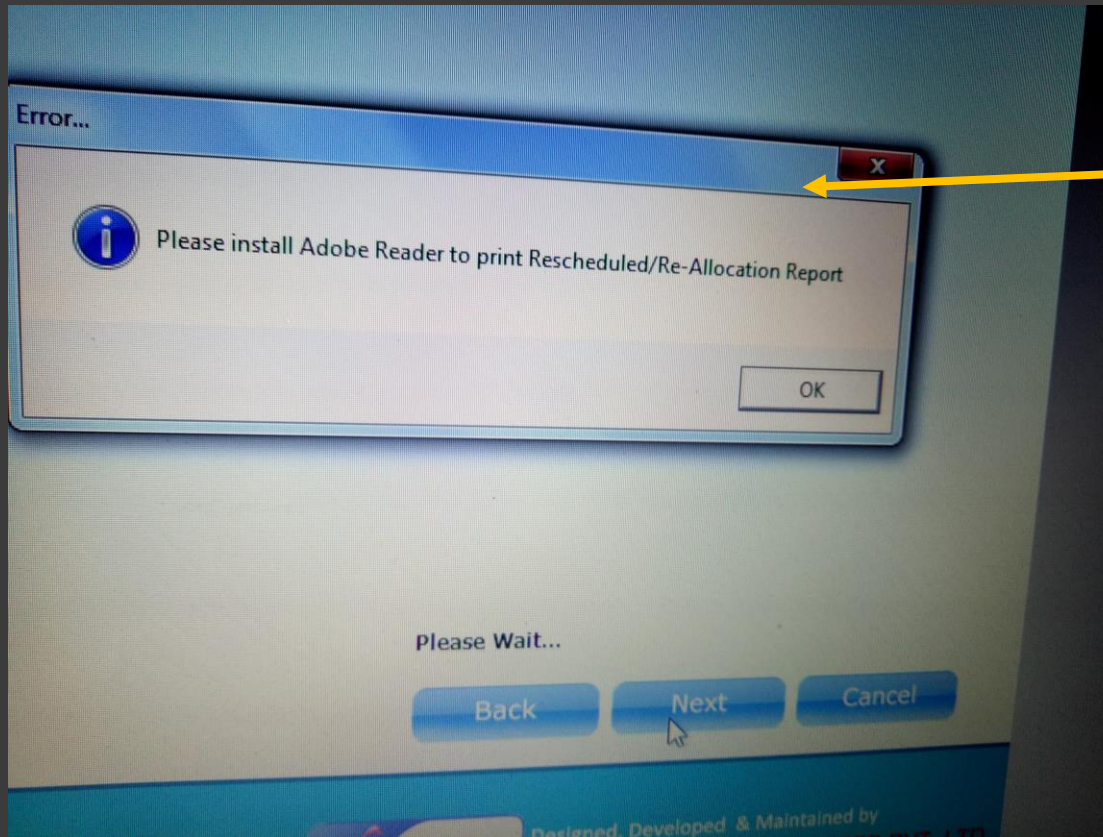
Error:

The Questions displayed on the screen requires one image to be displayed to solve the question which is not seen on the screen.

Solution:

1. Check that "Files Check" Folder exists in the MS-CIT Client PC at MS-CIT Application Path. If not available kindly download the latest folder from https://drive.google.com/a/msbte.com/file/d/0B4xywGqLWIGPR0NHU0hxZ19zanM/view?usp=drive_web
2. Copy all the Files from "Files Check" Folder to Files Folder.
3. Try to solve the question again.

Adobe Reader Related Error



Adobe Reader Related Error

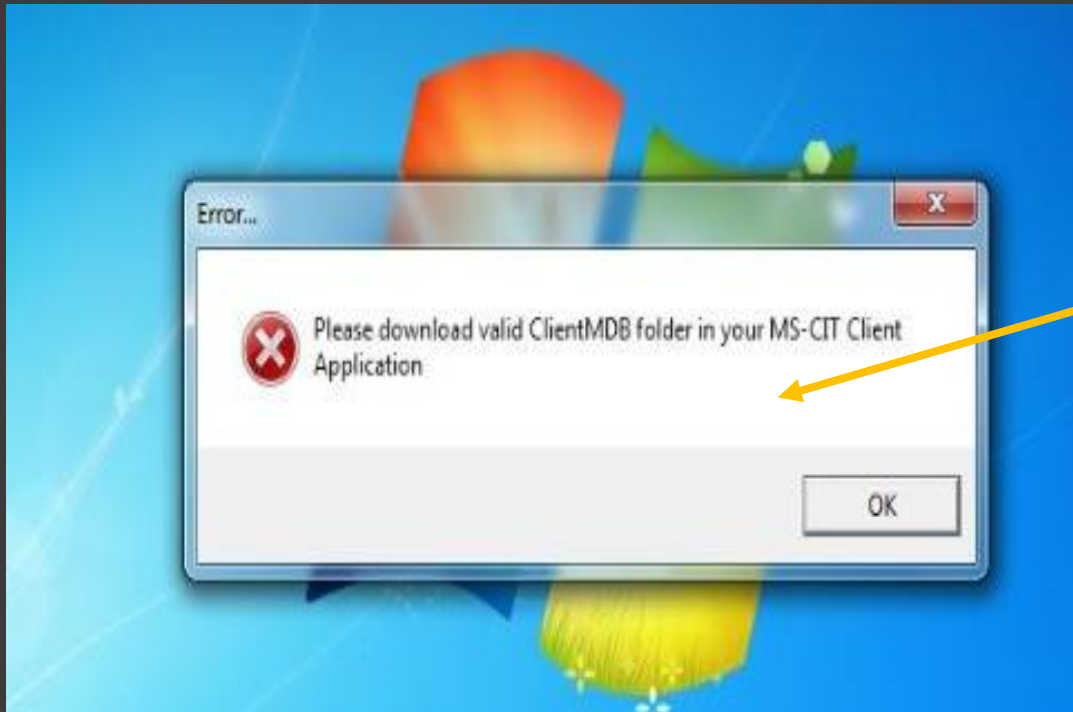
Error:

Message "Please install Adobe Reader....." is displayed.

Solution:

1. In order to open or print any report from Local MS-CIT Server PC, Adobe Reader Software is required on MS-CIT Server PC. Kindly Install the same.
2. After installing the Adobe Reader, set Adobe Reader as default application for .PDF files.

ClientMDB Related Error



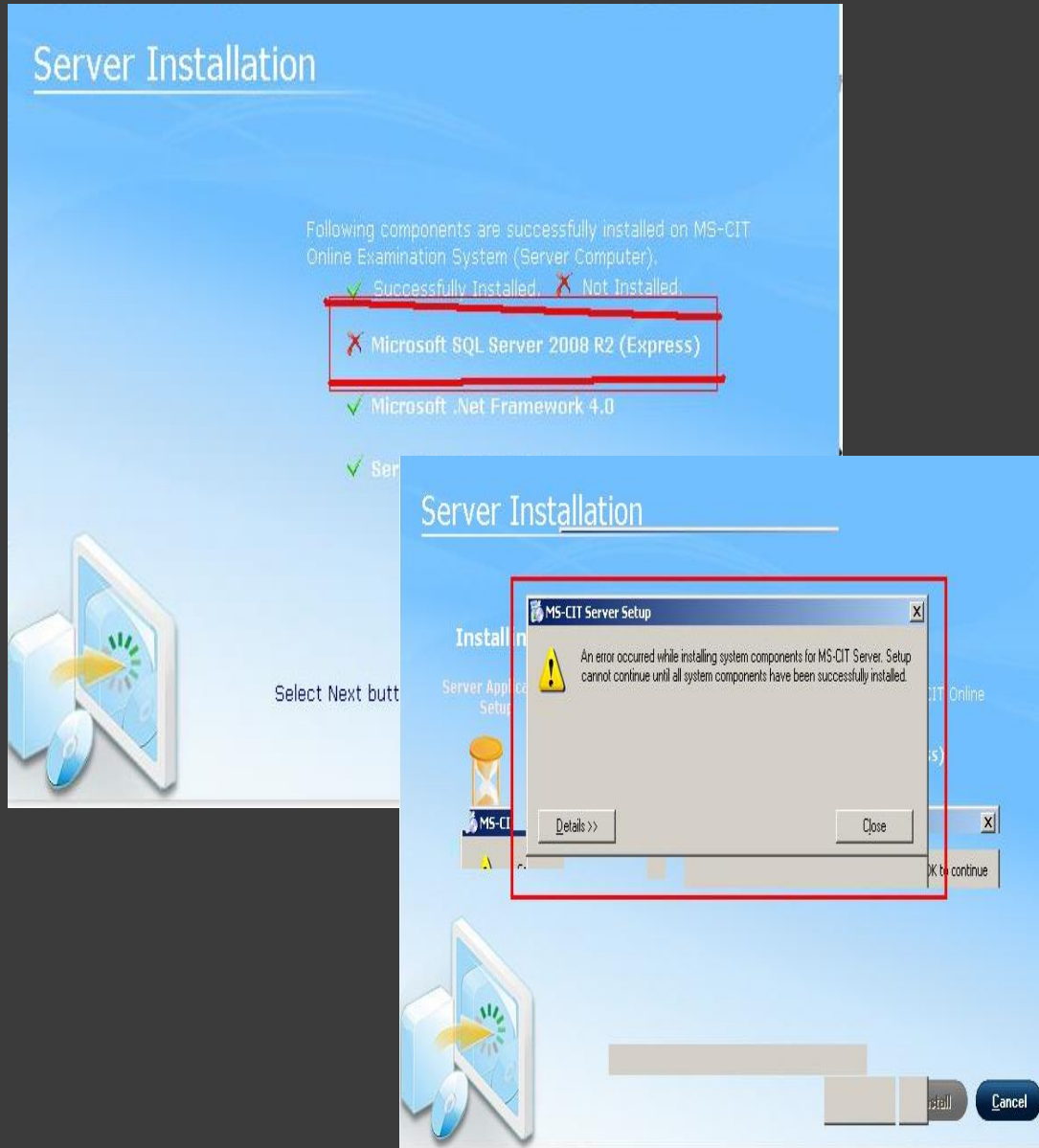
ClientMDB Related Error

Error: Please download valid ClientMDB folder in your MS-CIT Client Application.

Solution:

1. MS-CIT Client Update copies Client MDB Folder in the MS-CIT Application Path on Client PC.
2. This error occurs if the Client MDB is not copied to MS-CIT Client Application Path due to insufficient Read/Write rights on that Client PC.
3. Provide the Read/Write rights to the Administrator user and then run the client update again to update the problematic Client PC.

Server Installation Problem



Server Installation Problem

Error: Microsoft SQL Server 2008 R2 (Express) is not installed

Solution:

1. If SQL server is not getting installed, install "Windows Imaging Component" is provided in the MSCIT DVD.(Path:Other Setup Files\Windows Imaging Component\wic_x86_enu.exe).
2. Do server installation again once you install Imaging Component.

Microsoft Outlook Error

Microsoft Outlook Error

Error: Outlook is not configured.

Solution:

1. You need to configure outlook with no email Account.
2. Double click on Microsoft Outlook → click “No” to Configure Outlook without an email Account → Click on “Next” → Check “Use Outlook without an email account” → Click On “Finish”.

